

# 360 Robot Vacuum Cleaner

## User Manual

S10



## Safety Information

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- **Before using the product, please read the entire safety instructions and save the manual for future reference. Any operations that do not follow the manual may cause serious injury or damage.**

### • WARNING

- This product can be used and cleaned by children or persons with reduced physical, sensory or mental capabilities only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Small children and pets should be supervised when the robot is operating.
- This product can only be used with the authorized adapter, power supply cord, plug, battery, and charging dock. Use of any unauthorized accessories may cause the product to generate heat, smoke, catch fire, or explode.
- Stop using the product if the Robot or any accessory is damaged. Please contact 360 Customer Service to purchase or replace. Except for the repair technicians designated or authorized by 360, no one shall disassemble, repair, or modify this product.
- Do not place objects (including children and pets) on the robot at any time.
- Only use and store this product indoors in dry location with a temperature from 0°C/32°F to 40°C/104°F.
- Always disconnect your Robot from the charging dock before cleaning or maintaining it.
- Do not handle your Robot or charging dock with wet hands or wipe the product with a wet cloth .
- Do not wash the Robot or charging dock under running water.
- To ensure safe operation, do not use the product in a suspended area (such as a second floor loft, open balcony, and tops of furniture) without a physical barrier.
- Ensure the charging dock is placed at least 1.5 meters/4.9 feet away from stairs, other open areas, and heat sources (such as heaters).
- Do not short-circuit the battery by allowing metal objects to contact battery terminals or immerse in liquid. Do not subject batteries to mechanical shock.
- Periodically inspect the battery pack for any sign of damage or leakage. Do not charge damaged or leaking battery packs, do not allow the liquid to come in contact with skin or eyes. If a contact has been made, wash the affected area with copious amounts of water and seek medical advice.

### • CAUTION

- This product is used for floor cleaning in a home environment. Do not use it for outdoor (such as an open balcony), non-ground (such as a sofa), commercial, or industrial environments.
- Before using the product, pull cords for blinds or curtains, power cords to prevent them from obstructing the product.
- Remove fragile objects (such as vases) on the floor to prevent the robot from damaging valuables.
- Place the small cleaning tool in an area out of the reach of children.
- Do not let hair, fingers, or any other body parts near the dust suction port when the robot is operating.

- Do not use this product to clean sharp objects (such as decoration debris, glass, and iron nails).
- Do not use this product to clean burning or smoking objects (such as undistinguished cigarette butts).

#### • NOTICE

- Do not use the product in a room where infants or young children are sleeping.
- High pile carpets and some deep dark carpets may not be cleaned properly.
- Do not use the bumper or top cover as handles to carry the robot.
- Do not use the mopping function on carpets or the tops of furnitures.
- Using Robot in an environment with direct sunlight or strong reflective objects may affect the cleaning effect.
- After unpacking, you may discover water stains or residual water drops on the product's water tank or water outlets, which is due to the specialized water tank test employed in the factory before delivery and is a normal occurrence. This will not affect product usage.
- If you need to transport this product, please ensure that the Robot is turned off. It is recommended to use the original packaging for transportation.
- If you will not use this product for a long period of time, turn off the robot after it is fully charged and put the product in a cool and dry place. Charge the Robot at least once every three months to avoid over-discharge from the battery.
- If you live in an area prone to electrical storms, it is recommended that you use additional surge protection. Your charging station may be protected with a surge protector in the event of severe electrical storms.
- Please use this product in accordance with the manual. Liabilities for any loss or injury caused by improper use shall be solely borne by the user.

#### • RECYCLING AND DISPOSAL

- Disconnect the product from the charging dock, turn it off, and remove the battery before recycling or disposal.
- Place the battery in a sealed plastic bag and recycle or dispose of it safely according to local environmental regulations.
- It is strictly prohibited to burn the product even if the product is severely damaged.

### Laser safety information

- All laser sensors meet the class 1 laser product standard of IEC60825 and does not produce dangerous laser radiation.
- Execution standard: IEC60335

### California residents

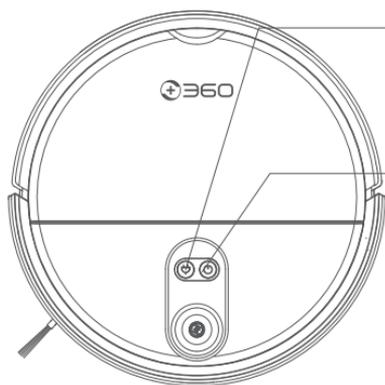


**WARNING:** Cancer and Reproductive Harm – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

Due to California's Proposition 65 Law, a warning must be posted on all products that may be sold into California. The warning does not mean that our products actually will cause any harm.

## Product Overview

### Robot



#### Charge button

- Short press to recharge/pause recharge.
- Press and hold to start spot cleaning.



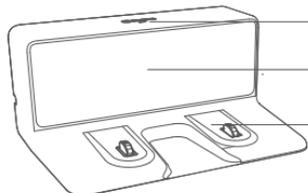
#### CLEAN/power button

- Short press to start/pause /resume cleaning.
- Press and hold for 3 seconds to turn on/off.
- Press and hold for 15 seconds to force shutdown.

#### Note:

After the Robot is turned on, press both buttons and hold for 3 seconds to reset Wi-Fi.

### Charging dock



• Power indicator

• Signal emission area

• Charging contact points

### Robot

Dimensions	350 x 350 x 85 mm 13.78 x 13.78 x 3.35 inches
Product weight	3.85 kg 8.48 lbs
Battery capacity	5000 mAh, 72 Wh
Rated voltage	14.52V
Rated power	30W

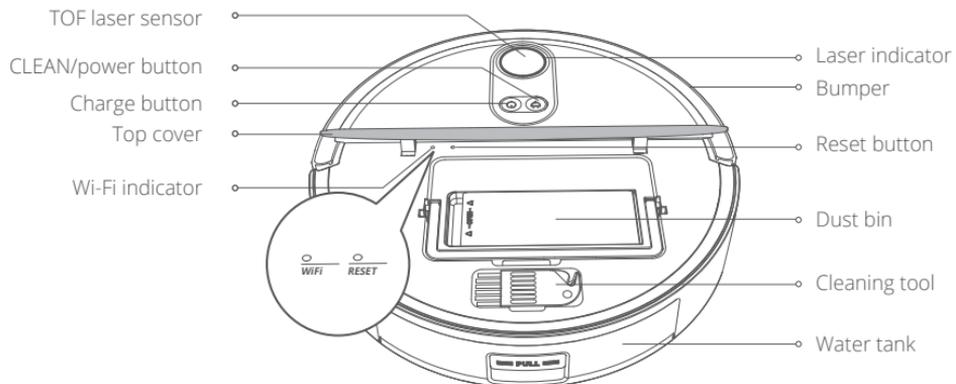
### Charging Dock

Dimensions	220 x 153 x 100 mm 8.66 x 6.02 x 3.94 inches
Rated power	24W
Rated output	24W

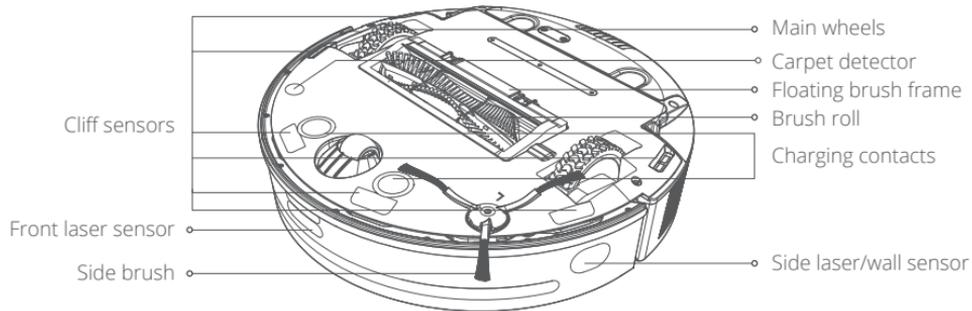
### Box Content

Main unit, charging dock, power adapter and plugs, water tank, mop bracket, mop pad, user manual, small cleaning tool.

## Top View



## Bottom View

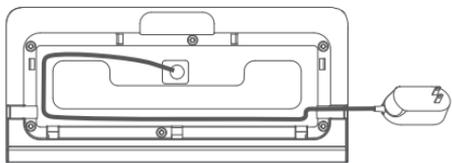


## Installation Instructions

### 1. Connect the power adaptor with the charging dock.

#### Note:

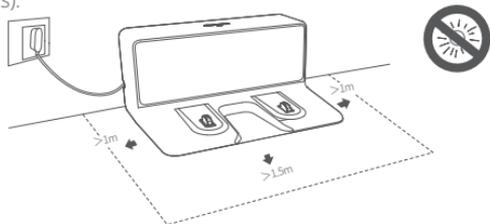
- Put the extra cable into the slot on the back of the charging dock to prevent the cables from being stretched by the robot while cleaning.
- The charging dock indicator is solid when it has power and is off when the robot is being charged.



### 2. Place the charging dock on the horizontal hard floor and connect the power supply.

#### Note:

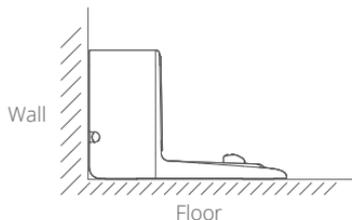
- Leave 1 meter (3.3 feet) on both sides and 1.5 meters (4.9 feet) in the front of the charging dock, and make sure there is no objects or strong light within this area.
- Ensure the charging dock is placed at least 1.5 meters (4.9 feet) away from stairs, other open areas, and heat sources (such as heaters).



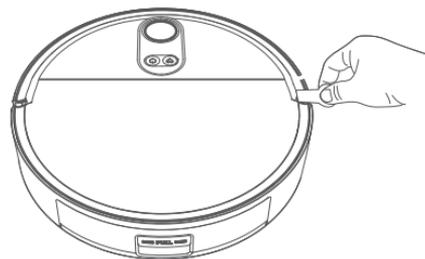
3. To ensure the Robot can clean and recharge, do not put the charging dock on carpets or move it frequently. If the charging dock is moved, the Robot may fail to locate itself or remove the current map. It will create and save a new map during the next cleaning.

#### Note:

- The map information (no-go zones, room names, etc.) may be lost after rebuilding.



4. Put the Robot on the floor and remove both protective strips behind the bumper. dock is moved.



## 5. Power on and charging.

**Method 1:** Press and hold the  button until it lights up and place the Robot within one meter of the charging dock. Press the  button, the Robot will automatically search for the charging dock and go to charging.

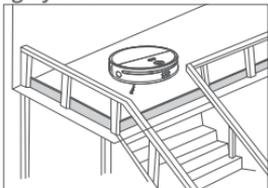
**Method 2:** Place the Robot on the charging dock and align their charging contacts. The power indicator on the charging dock turns off and the robot will automatically power on and start charging.

### Note:

- Clean the charging contacts on the charging dock and the robot periodically.
- The robot cannot be turned on when the battery is insufficient, and it will automatically turn on when it is placed on the charging dock.
- The Robot will only start cleaning tasks when the battery level is  $\geq 30\%$ .
- Maintain power to the charging dock.
- If the robot does not start cleaning from the charging dock, it may need more time to dock. If the charging dock cannot be reached, the Robot will return to the start location after cleaning.

**6. If the room to be cleaned contains a suspended area (balcony, stairs, etc.), a physical barrier should be used to prevent access to this area and ensure safe operation.**

**Meanwhile, create no-go zones or no-go lines for these area on the App is highly recommended.**



## 7. Download the mobile phone App

**Method 1:** Search for "360Robot" in Google Play or App Store and download it.

Q 360Robot



360Robot

**Method 2:** Scan the QR code below by using mobile phone camera or any QR code scanner App to download the 360 Robot App.



## 8. Add your Robot on the App

- Please refer to the network configuration instruction in the box to let the App find your Robot.
- Then follow the instructions on the App step by step to bind the Robot to your account.

### Note:

- Please check out further operation instructions in "My - My Service" on the App and do not hesitate to contact us if you have any questions or comments.

## After-sales Service

### Warranty Content

Name	Warranty Content	Warranty Period
Main unit	Robot (includes build-in battery)	1 year
Accessories	Charging dock, power adapter	1 year
Consumables	Brush roll, side brush, brush frame, filter cleaning tool, dust bin, water tank, mop bracket, mop pad	/

### Exclusions and Limitations

1. The product is repaired without permission, wrongly used, crashed, neglected, misused, gotten wet, or damaged in an accident, modified, unauthorized accessories are used.
2. Warranty period expires.
3. Damage is caused by force majeure.
4. Defects of product and accessories caused by the owner or user.

### Contact Us

Official site: [smart.360.com](http://smart.360.com) Customer service: [zh-service@360.cn](mailto:zh-service@360.cn)



@360smartlife

### FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons.

## IC warning

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This radio transmitter (identify the device by certification number, or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio (identifier le dispositif par son numéro de certification ou son numéro de modèle s'il fait partie du matériel de catégorie I) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

The minimum separation generally be used is at least 20 cm.

La distance minimale généralement utilisée est d'au moins 20 cm.